

STANDARD HEARING AID AND WIRELESS ACCESSORY REPAIR FORM

Go paperless! Online ordering is easy with eStore, Starkey's online ordering system available on [StarkeyPro.com](https://starkeypro.com)

STEP 1 - ORDER

BILL TO:

Attention to:
Ordering-glencoe@startheating.com

ACCOUNT NUMBER:

E6048 (Coal Insurance & Workers Comp)

SHIP TO:

ADDRESS:

ACCOUNT NUMBER:

CONTACT:

PHONE:

EMAIL:

SERVICE OPTIONS (CHARGES ARE PER HEARING DEVICE)

SAME-DAY SERVICE \$49.99

ONE-DAY SERVICE \$29.99

P.O. NO.

DATE

STATE/SPECIAL PROGRAM

BENEFIT STATE

SERVICE PLAN	6 MONTHS (DEFAULT)	12 MONTHS
HEARING AID	\$124.99	\$149.99
ACCESSORIES	\$69.99	\$89.99
2.4 GHz TABLE MICROPHONE		
2.4 GHz MINI REMOTE MICROPHONE		
2.4 GHz TV		
2.4 GHz REMOTE MICROPHONE +		
2.4 GHz REMOTE		
2.4 GHz PROGRAMMER		
STANDARD CHARGER		
CUSTOM CHARGER		
MINI TURBO CHARGER		
TRULINK REMOTE		
SURFLINK MEDIA 2		
SURFLINK REMOTE		
SURFLINK REMOTE MICROPHONE 2		
SURFLINK MINI MOBILE SYSTEM		
SURFLINK MOBILE 2	\$249.99	\$289.99

ADDITIONAL OPTIONS

STANDARD PRODUCT RECASE: \$29.99

WARRANTY DATE:

WILL BE VERIFIED UPON RECEIPT. CHARGES WILL APPLY IF OUT OF WARRANTY. PLEASE CALL CUSTOMER SERVICE OR CHECK STARKEYPRO.COM FOR WARRANTY DATES.

PRICES SUBJECT TO CHANGE. INTERNATIONAL PRICES MAY DIFFER.

STEP 2 - DEVICE INFORMATION

FIRST NAME

SERIAL NUMBER (INCLUDE MAKE & MODEL IF NOT A STARKEY DEVICE)

LEFT

LAST NAME

SERIAL NUMBER (INCLUDE MAKE & MODEL IF NOT A STARKEY DEVICE)

RIGHT

COMPLETE SECTION BELOW IF REPLACEMENT IS REQUIRED

RECEIVER GAIN

CABLE LENGTH

OR

ABSOLUTE POWER RECEIVER SERIAL NO.

IMPRESSION ENCLOSED

USE SCAN ON FILE

RECEIVER GAIN

CABLE LENGTH

OR

ABSOLUTE POWER RECEIVER SERIAL NO.

IMPRESSION ENCLOSED

USE SCAN ON FILE

ADDITIONAL SERIAL NO. # (CHARGER/ACCESSORY)

NOTE: Fit-Related Issues Require New Impressions

USER INFORMATION

LEFT

MCL:

UCL:

500kHz:

1kHz:

2kHz:

3kHz:

4kHz:

RIGHT

MCL:

UCL:

500kHz:

1kHz:

2kHz:

3kHz:

4kHz:

STEP 3 - PRODUCT

STANDARD PRODUCTS AND ACCESSORY/CHARGER - REPAIR
(CHECK ALL THAT APPLY)

DEAD

FADES

DISTORTED

EXCESSIVE BATTERY DRAIN

RIC ABSOLUTE POWER SHELL

FEEDBACK

RIC ABSOLUTE POWER RECEIVER CABLE LENGTH

WEAK

DAMAGED CASE

INTERMITTENT

WILL NOT READ

CONNECTIVITY

NOISY

REFERENCE #

SPECIAL INSTRUCTIONS

DO NOT WRITE HERE
FACTORY USE ONLY

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